

Health protocol Hotel Cambon Paris

We care about your well-being, your safety and that of our employees. We have implemented reinforced health measures according to the recommendations of the WHO and the French authorities.



Our staff has been trained to scrupulously apply the procedures and protocols in place. They will also ensure the proper application of these for the comfort and respect and safety of all

What hygiene and cleaning measures are in place?

Appointment of a general referent and in each services, to ensure the implementation of protection measures, staff training and to monitor compliance with the instructions

Display of prevention information and barrier actions for our staff and our guests

Frequently visited areas

Enhanced cleaning and disinfecting for frequently visited areas as well as for bedrooms, several times a day (elevator buttons every 2 hours, door handles, seats, tables, switches, floors, etc.)

Full cleaning of all bedrooms, bathrooms and publics areas before the Hotel reopens.

Cleaning of publics areas and in particular handles, switches, elevator buttons, room keys between each passing customer.

Hydro alcohol gel kiosks are installed at the entrance of the hotel, the breakfast room, the elevator and the public toilets. We kindly ask you to use it every time you enter the hotel.

Your room

Regular cleaning equipment change, including microfiber cloths and wipes

Use of disinfectant detergents

After the cleaning made by our chambermaid, there will be no entrance in your room, except on request from you

For stays of more than one night, the next day's cleaning will be done at the guest's request on arrival.

The evening blanket service will be carried out only on customer request

We temporarily removed the pen, the notepad and the paper in the rooms.

These are of course provided on request at reception.

Your check in

Pré-check in is possible with your booking code on our website

Put copy or photo of your passport before your arrival to avoid manipulation on checkin. Your passport will be requested upon arrival by the receptionist for identify verification

Our staff wear masks when distancing is not possible

Each receptionist is equipped with disinfectant wipes for their workspace and welcomes you behind a Plexi Glass

Terminals with hydro alcoholic gel available at the entrance of the hotel, at the entrance to the breakfast room and before going into the elevator

The teams are trained in barrier gestures and make sure to wash their hands as regularly as possible and after each interaction.

For security reasons and for your health protection, we have temporarily removed the baggage handling service

Your check out

Deposit of your room key in a box provided for this purpose when checking out at the reception for disinfection before each new use.

Payment by Credit Card privileged, and highly recommended. The terminal is disinfected each time before entering your code

If you wish to leave your luggage in luggage room, we will ask you to bring it and pick it up yourself with our staff in the security local.

Your invoice will be sent by Email✉

Your breakfast time

A buffet breakfast will be served on a tray by our staff in the breakfast room and not in the usual buffet form to avoid any interaction. Only the individually wrapped ingredients will be placed on the buffet. We ask you to order your tray the day before in order to spread out the times and the distance between each of the guests.

A continental breakfast (on the previous day's order) will be served in room.

The wearing of a mask is compulsory on arrival and during your trips in the visited areas.

Hand disinfection before eating and after.

The tables are disinfected as soon as you leave.

Room service and Bar

Our room service card will be in the form of a QR code. The order will be made by telephone with the Reception by dialing 9 (reception). The tray will be served in front of your door with a distance of 1m. Once your meal is finished, we will ask you to notify the reception and put your tray outside your bedroom door. It will be collected according to the protocol in place by our team member.

The Bar will be open during opening hours and our staff will be able to offer you the drink that will please you. Hand disinfection before taking the card and at departure.

Our staff team member disinfects the hands of each new customer

Do you have hydro alcoholic masks and gels available to customers?

We provide hydro alcoholic gel at the reception.



The mask remains the responsibility of the customer

PROTOCOL TO BE RESPECTED BY THE CUSTOMER

- Respect for barrier gestures, and social distance of 1m between each person.
- Wearing a mandatory mask in the visited public areas and when traveling to the breakfast room.

- Compulsory hand cleaning at each entry into the hotel and the elevator
- We ask you to leave the window open for room ventilation upon departure
- No smoking throughout the establishment

For any other questions we remain at your disposal by e-mail or by telephone.

Take care of yourself and those around you